

HIGHLIGHTS FROM AVIA EMPLOYMENT SERVICES ANNUAL REPORT (COQUITLAM)

How Participants Access Services

Participants, both Case Managed and Self-Serve, access Avia services through a number of ways. The following describes how Participants heard about Avia and through what channel they accessed services.

	2017/18
How did you hear about us? (The top ways Participants learned about our services)	Friend/Family 28.7% Other 12.4% Service Canada / EI Office 10.5%
Purpose of Visit (i.e. type of services Participants accessed)	Use the Resource Room N=6,879 Meet with Staff N=6,731 Attend a Workshop N=4,258 Meet with an Employer N=247

Note: 'N' indicates the number of Participants

Demographics

The following demographics are based on Case Managed Participants who joined services between April 1, 2017 and March 31, 2018:

	2017/18
Number Served	895
% of Participants who accessed services in the city they live in	82.7%
Average Age at beginning of Service Delivery	41.7 Years

The full version of the Avia Employment Services Annual Report can be accessed online through the [Avia Website](http://www.aviaemployment.ca/avia-annual-reports/) at <http://www.aviaemployment.ca/avia-annual-reports/>.

Employment Outcomes

The outcome goal for the Avia Employment Program is for Participants to secure labour market attachment in the form of paid or volunteer employment. The following information summarizes employment outcomes of participants who achieved their employment related goals between April 1, 2017 and March 31, 2018:

- Number of Employment Placements: 788
- Average Wage of Participants who gained Employment: \$18.09

The top 5 sectors Participants achieved employment in include:

	Employment Sector
Wholesale, Retail & Service Trade	20%
Trades & Construction	8.1%
Health & Wellness	7.9%
Food & Beverage Services	7.1%
Education & Training	6.9%

"Wanted to give a warm and wonderful thank you to Andrea and Juan for being supportive and consistently helping me through my long process of employment."

"We have participated in several Avia/WorkBC career fairs and have been very happy with the opportunity to inform clients about the career opportunities that are available in the Navy Reserve."