



# BACK in MOTION

OR1 (Abbotsford, Coquitlam, North Vancouver, Surrey) | Jul - Sep 2021

## How Did We Do?

In Quarter 3, 108 Clients completed the OR1 Program.

## Who Did We Serve?

- The average age of OR1 Clients was 44, ranging from 18 to 66 years old
- The most common industries were Trades/Construction/Transportation (46.3%) followed by Processing/Manufacturing/Utilities (13.4%), Sales & Service (12.2%), and Health (12.2%)
- OR1 Clients participated in an average of 25 clinic days
- The most common Injury Type treated was Sprains/Strains/Tears (85.6%), followed by fracture (10.6%)
- The most common Injury Area seen was the Lumbar Spine/Sacrum (32.7%); followed by Ankle (19.2%), and Foot (8.7%)

## How Satisfied and Included Did They Feel?

- 94.9% was the overall Client satisfaction score
- 94.5% of Clients would recommend Back in Motion to a friend
- 95.7% of Clients felt that the facilities were easy to access
- 93.5% of Clients felt included in the services received
- 96.1% of Clients felt prepared for the services received

## How Did We Help?

- 95.1% of Clients were fit to return to work upon program completion
- 77.2% of Clients were working at discharge with:
  - 75.4% of those working full-time in the pre-accident job or in a new job; and
  - 21.3% of those still on GRTW or working with modified duties

## Did you participate in an OR1 Program?

Your feedback helps us improve our services. Please take a few moments to tell us how we did today!

Program: WorkSafeBC OR1



*“Back in Motion is very helpful in my recovery from the injury and return to work. Thanks so much.”*

*~Surrey, Sep 2021*

*“The staff are super friendly, polite and amazing.”*

*~Coquitlam, Jul 2021*

*“Both Tamar and Jackie listened to my feedback regarding new issues that arose during rehab, and helped me make adjustments to deal with the new source of pain.”*

*~North Van, Aug 2021*

*“Silvana, Harvinder and Jeremy did an amazing job in accomplishing my goal to get better after my injury.”*

*~Surrey, Sep 2021*

*“Neha is an excellent Kinesiologist ... Always ready to help whenever I had any questions regarding my exercises.”*

*Surrey, Sep 2021*

Helping  
people  
work.

Helping  
people  
live.