



BACK in MOTION

OR1 (Coquitlam, Richmond, Surrey, Vancouver) | Jan-Mar 2020

How Did We Do?

Who Did We Serve?

- The average age of OR1 Clients was 44, ranging from 21 to 68 years old
- The most common industries were Trades/Construction/Transportation (56%) followed by Sales & Service (20%) and Health Services (9.6%).
- The 96 OR1 Clients served had the following types of injuries
 - 83.7% had sprains/strains/tears
 - 6.5% had dislocations and fractures
 - 3.3% had bruises/contusions
- OR1 Clients participated in an average of 17 clinic days
- 87.5% of OR1 Clients had a job to return to

How Satisfied and Included Did They Feel?

- 96.5% was the average Client satisfaction score
- 100% of Clients would recommend Back in Motion to a friend
- 97.9% of Clients felt that the facilities were easy to access
- 95.1% of Clients felt included in the services received
- 96.6% of Clients felt prepared for the services received

How Did We Help?

- 12.2% of OR1 Clients participated in Job Site Visits
- 87.5% of Clients were fit to return to work upon program completion

"I really appreciate the help and time I received while here. The staff are fantastic."

COQ - Feb 2020

"Melissa, Jasmeen and Tracie were truly awesome and really helped me modify my exercises so they didn't hurt me more."

SRY - March 2020

"Lauren was very much always above and beyond. Wan also did a lot of emotional support when I was feeling deflated about my recovery."

VAN - Feb 2020

"Staff at this location are very professional and personable."

SRY - Feb 2020

"Amy provided unfailing optimism and steadfastness as well as expert coaching. Geoff assessed and explained and problem solved with creativity and good humor."

COQ - Jan 2020

Helping
people
work.

Helping
people
live.