



How Did We Do?

In Quarter 3, 47 Clients completed the PCMP program.

Who Did We Serve?

- The average age of PCMP Clients was 47, ranging from 22 to 69 years old
- The most common industry Clients worked in were Trades/Construction/Transport (34.9%), Social Sciences/ Education (23.3%), Sales & Service (20.9%), and Business/Finance (7%)
- PCMP Clients participated in an average of 22 Interdisciplinary Block 1 treatment days
- The average total program duration was 78 days

How Satisfied and Included Did They Feel?

- 92.9% was the overall Client satisfaction score
- 94.4% of Clients would recommend Back in Motion to a friend
- 92.1% of Clients felt that the facilities were easy to access
- 92.1% of Clients felt prepared for the services received
- 92.1% of Clients felt included in the services received

How Did We Help?

- 76.6% of Clients were fit to return to work at program end
- At program end, 48.9% of Clients were working with:
 - 65.2% working in the pre-accident job full-time or a new job
 - 34.8% working in a modified version of the pre-accident job, such as reduced or altered hours of duties or still on a GRTW

Did you know?

Your feedback helps us improve how we deliver our programs and services. Complete a survey any time you have something to share. It takes on average 4 minutes to complete.

Location: Surrey - Newton
Program: WorkSafeBC PCMP



*“Everyone was very helpful and willing to do whatever necessary to help me in my rehabilitation.”
-September 2021*

*“Sandhya (PT) and Pooja (OT) they made sure all my concerns and needs were address in a timely manner and made me feel involved in my rehab program.”
-September 2021*

*“Josh and Cate, both where very passionate about what they do and care for me in a personal manner, they knew my struggles and achievements well. They took the time to know my needs and goals for my return to work. Very professional. Both went above and beyond in helping me. Thank you!!”
-August 2021*

*“All staff members were accommodating of my schedule ... and made an appreciated effort to adapt the program.”
-August 2021*

Helping
people
work.

Helping
people
live.