



## How Did We Do?

In Quarter 1, 41 Clients completed the PCMP program.

## Who Did We Serve?

- The average age of PCMP Clients was 43, ranging from 18 to 68 years old
- The most common industry Clients worked in were Trades/Construction/Transport (35.9%), Social Sciences/ Education (20.5%), and Sales & Service (20.5%)
- PCMP Clients participated in an average of 20 Interdisciplinary Block 1 treatment days
- The average total program duration was 78 business days

## How Satisfied and Included Did They Feel?

- 99.2% was the overall Client satisfaction score
- 100% of Clients would recommend Back in Motion to a friend
- 94.4% of Clients felt that the facilities were easy to access
- 100% of Clients felt prepared for the services received
- 100% of Clients felt included in the services received

## How Did We Help?

- 70.7% of Clients were fit to return to work at program end
- At program end, 58.5% of Clients were working with:
  - 83.3% working in the pre-accident job full-time or a new job
  - 16.7% working in a modified version of the pre-accident job, such as reduced or altered hours of duties or still on a GRTW

## Did you know?

Your feedback helps us improve how we deliver our programs and services. Complete a survey any time you have something to share. It takes on average 4 minutes to complete.

Location: **Surrey - Newton**  
Program: **WorkSafeBC PCMP**



*“Stacy and Yun were extremely patient and helpful in my recovery.”  
-March 2022*

*“Caitlin, Stacy, Josh and Pooja were a fantastic team and helped me big time and made me feel more confident on going back to work now compared to the first time I was going to work. Maxine and Heike were very good as well ... I totally loved everything about this team ... I was super nervous and scared of walking in at first but I walked out super confident.”*

*-February 2022*

*“Kuljit was fantastic. I love her positive energy, it's contagious. Josh was also great. He had me doing various exercises which helped me to regain my balance and stop negative side effects from my injury.”*

*-February 2022*

Helping people work.

Helping people live.