



BACK in MOTION

OR1 (Abbotsford, Coquitlam, North Vancouver, Surrey) | Oct - Dec 2021

How Did We Do?

In Quarter 4, 80 Clients completed the OR1 Program.

Who Did We Serve?

- The average age of OR1 Clients was 41, ranging from 19 to 71 years old
- The most common industries were Trades/Construction/Transportation (49.4%) followed by Processing/Manufacturing/Utilities (20.3%), Sales & Service (16.5%), and Health (8.9%)
- OR1 Clients participated in an average of 28 clinic days
- The most common Injury Type treated was Sprains/Strains/Tears (95%), followed by fracture (3.4%)
- The most common Injury Area seen was the Lumbar Spine/Sacrum (40%); followed by Cervical/Thoracic Spine (12.5%), Shoulder (12.5%), and Knee (11.3%)

How Satisfied and Included Did They Feel?

- 92.2 % was the overall Client satisfaction score
- 83.7% of Clients would recommend Back in Motion to a friend
- 96.5% of Clients felt that the facilities were easy to access
- 92.4% of Clients felt included in the services received
- 91.3% of Clients felt prepared for the services received

How Did We Help?

- 97.4% of Clients were fit to return to work upon program completion
- 70.9% of Clients were working at discharge with:
 - 83.9% of those working full-time in the pre-accident job or in a new job; and
 - 16.1% of those still on GRTW or working with modified duties

Did you participate in an OR1 Program?

Your feedback helps us improve our services. Please take a few moments to tell us how we did today!

Program: WorkSafeBC OR1



“Michelle was awesome. She demonstrated a couple of stretches my daughter could do with me to help. Luis was also very awesome, stepping in when Michelle was stranded by the flood. He also demonstrated a stretch for my daughter to help me with.”

~Abbotsford, Dec 2021

“Mark and Vanja were excellent to work with. Their professionalism and overall enthusiasm made the program just that much better.”

~Coquitlam, Dec 2021

“Everybody was great, it was a welcoming and friendly environment.”

~North Van, Oct 2021

“Everyone was doing more than just their job. They take your case personally and want to see you actually get better.”

~Surrey, Dec 2021

Helping
people
work.

Helping
people
live.