



How Did We Do?

In Quarter 4, 46 Clients completed the PCMP program.

Who Did We Serve?

- The average age of PCMP Clients was 47, ranging from 20 to 66 years old
- The most common industry Clients worked in were Trades/Construction/Transport (29.6%), Social Sciences/ Education (22.7%), and Sales & Service (15.9%)
- PCMP Clients participated in an average of 20 Interdisciplinary Block 1 treatment days
- The average total program duration was 85 days

How Satisfied and Included Did They Feel?

- 96.9% was the overall Client satisfaction score
- 100% of Clients would recommend Back in Motion to a friend
- 93.8% of Clients felt that the facilities were easy to access
- 98.4% of Clients felt prepared for the services received
- 93.8% of Clients felt included in the services received

How Did We Help?

- 89.2% of Clients were fit to return to work at program end
- At program end, 56.5% of Clients were working with:
 - 65.4% working in the pre-accident job full-time or a new job
 - 34.6% working in a modified version of the pre-accident job, such as reduced or altered hours of duties or still on a GRTW

Did you know?

Your feedback helps us improve how we deliver our programs and services. Complete a survey any time you have something to share. It takes on average 4 minutes to complete.

Location: **Surrey - Newton**
Program: **WorkSafeBC PCMP**



“All the staff that I interacted with was just wonderful. They always listened to me and never pushed me to do anything I couldn't get done. When I was having a rough day they were all there to listen to me and help me. Thank you all so much.”

-October 2021

“I appreciate [what] they have done to achieve my goals. I thank Back in Motion for having [these] wonderful people and program they have. Thanks.”

-December 2021

“I had an amazing time working with Christina and Stacy, they were amazing at listening and creating a positive and fun work environment. They played a huge role in my speedy recovery. Thank you so much!”

-November 2021

Helping
people
work.

Helping
people
live.