



## How Did We Do?

In Quarter 1, 55 injured workers completed the ASTD Program:

### Who Did We Serve?

- The average age of ASTD Clients was 46, ranging from 21 to 67 years old
- The most common industry was Trades/Construction/Transportation (38.9%), Sales & Service (22.2%), followed by Health (13%), and Processing/Manufacturing/Utilities (9.3%)
- ASTD Clients participated in an average of 45 clinic days

### How Satisfied and Included Did They Feel?

- 94.2% was the average Client satisfaction score
- 100% of Clients would recommend Back in Motion to a friend
- 95.5% of Clients felt that the facilities were easy to access
- 94.3% of Clients felt included in the services received
- 92.9% of Clients felt prepared for the services received

### How Did We Help?

- 90.7% of Clients were fit to return to work upon program completion
- 55.6% of Clients were working at discharge with:
  - 66.7% working Full time in the pre-accident job
  - 26.7% working in a modified version of the pre-injury job

*“Very friendly nice environment to be in while trying to get well. They are so helpful.”*

*~Victoria, Mar 2021*

*“Nicole and Laris were so great to work with. They were always very understanding and accommodating. I really appreciated all of Laris and Nicole's feedback. Trevor and Dan were also a great part of the program. Trevor was so easy to talk to and I received really great treatments from Dan. Overall, they were a fantastic team!*

*~Vancouver, Jan 2021*

*“Emma, Freddy, and Geoff have been extremely helpful. Even the front desk staff have helped me.”*

*~Victoria, Jan 2021*

Helping  
people  
work.

Helping  
people  
live.