



## How Did We Do?

In Quarter 2, 47 injured workers completed the ASTD Program:

### Who Did We Serve?

- The average age of ASTD Clients was 45, ranging from 21 to 67 years old
- The most common industry was Sales & Service (30.4%); Trades/Construction/Transportation (26.1%), followed by Health (19.6%), and Processing/Manufacturing/Utilities (8.7%)
- The most commonly treated injury type was Sprains/Strains/Tears (45.4%)
- The most commonly treated injury area was Elbow (42.2%), followed by Wrist (22.2%)
- ASTD Clients participated in an average of 41 clinic days

### How Satisfied and Included Did They Feel?

- 97.2% was the overall Client satisfaction score
- 95.5% of Clients would recommend Back in Motion to a friend
- 95.2% of Clients felt that the facilities were easy to access
- 97.1% of Clients felt included in the services received
- 98.1% of Clients felt prepared for the services received

### How Did We Help?

- 82.6% of Clients were fit to return to work upon program completion
- 55.6% of Clients were working at discharge with:
  - 76% working Full time in the pre-accident job
  - 8% working in a modified version of the pre-injury job

*“Sid was very understanding, accommodating and communicative”*

*~Surrey, June 2021*

*“Everyone on my team, Heather, Franz, and Robert were all very supportive.”*

*~Coquitlam, June 2021*

*“Silvana and Bob always made me feel welcome and comfortable. Kept me motivated throughout the entire process.”*

*~Surrey, June 2021*

*“Everyone made me feel like we were good friends”*

*~Victoria, May 2021*

*Emma, Larry, Morsal and Christine were all very helpful and concerned for me! They went above and beyond to get me the proper equipment and program that met my needs!*

*~Victoria, May 2021*

Helping  
people  
work.

Helping  
people  
live.