



How Did We Do?

In Quarter 1, 125 Clients completed the OR1 Program.

Who Did We Serve?

- The average age of OR1 Clients was 45, ranging from 21 to 69 years old
- The most common industries were Trades/Construction/Transportation (52.2%) followed by Sales & Service (16.7%), and Processing/Manufacturing/utilities (11.1%)
- OR1 Clients participated in an average of 24 clinic days

How Satisfied and Included Did They Feel?

- 94.9% was the average Client satisfaction score
- 95.6% of Clients would recommend Back in Motion to a friend
- 96.3% of Clients felt that the facilities were easy to access
- 94.9% of Clients felt included in the services received
- 92.2% of Clients felt prepared for the services received

How Did We Help?

- 92.2% of Clients were fit to return to work upon program completion
- 63.3% of Clients were working at discharge with:
 - 70.2% of those working full-time in the pre-accident job; and
 - 21.1% of those still on GRTW or working with modified duties

*“Staff makes time to help out when you need them no matter how busy they are.”
Coquitlam, Jan 2021*

*“Melissa, Raby and Harvinder ...they actually listened to my concerns for both my physical and mental health. They are amazing!”
Surrey, Jan 2021*

*“Great program with lots resources. Wish I was in it earlier.”
~Surrey, Feb 2021*

*“Melissa and Harvinder helped me with good ideas and treatment.”
~Surrey, Feb 2021*

*“Priya and Jasmeen were great team members. Very knowledgeable and caring. They listen to my concerns and addressed issues promptly.”
Surrey, Feb 2021*

Helping
people
work.

Helping
people
live.