



# BACK in MOTION

OR1 (Abbotsford, Coquitlam, North Vancouver, Surrey) | Jan - Mar 2022

## How Did We Do?

In Quarter 1, 95 Clients completed the OR1 Program.

### Who Did We Serve?

- The average age of OR1 Clients was 43, ranging from 18 to 67 years old
- The most common industries were Trades/Construction/Transportation (35.8%) followed by Health (17.9%), Processing/Manufacturing/Utilities (15.8%) and Sales & Service (14.7%)
- OR1 Clients participated in an average of 27 clinic days
- The most common injury type treated was Sprains/Strains/Tears (85.3%), followed by fracture (9.5%)
- The most common injury area seen was the Lumbar Spine/Sacrum (38.9%); followed by Multiple Areas (14.7%), Cervical/Thoracic Spine (11.6%) and Knee (10.5%)

### How Satisfied and Included Did They Feel?

- 95.0 % was the overall Client satisfaction score
- 98.2% of Clients would recommend Back in Motion to a friend
- 95.5% of Clients felt that the facilities were easy to access
- 93.3% of Clients felt prepared for the services received
- 96.4% of Clients felt included in the services received

### How Did We Help?

- 85.3% of Clients were fit to return to work upon program completion
- 54.7% of Clients were working at program end with:
  - 86.5% of those working full-time in the pre-accident job or in a new job; and
  - 13.5% of those still on GRTW or working with modified duties

### Did you participate in an OR1 Program?

Your feedback helps us improve our services. Please take a few moments to tell us how we did today!

Program: WorkSafeBC OR1



*“All of the staff members are really nice and helping. Especially Vanja my coach is always in a good mood and cheerful. I felt like her cheerfulness is contagious and boosts me up.”*

*~Coquitlam, Jan 2022*

*“Michelle and Jasmeet were very helpful. They were very good listeners and provided great feedback.”*

*~Abbotsford, Feb 2022*

*“Tamara, and Jackie were very positive with my recovery and discussed with me every step of the way.”*

*~North Van, Feb 2022*

*“Neha was a great support in my recovery and initial weeks in the clinic. Amazing staff.”*

*~Surrey, Feb 2022*

*“Silvanna and Bob helped me through everything and had so much patience despite me going through such a difficult time.”*

*~Surrey, Feb 2022*

Helping  
people  
work.

Helping  
people  
live.