



BACK in MOTION

OR1 (Abbotsford, Coquitlam, North Vancouver, Surrey) | Apr - Jun 2022

How Did We Do?

In Quarter 2, 111 Clients completed the OR1 Program.

Who Did We Serve?

- The average age of OR1 Clients was 43, ranging from 19 to 74 years old
- The most common industries were Trades/Construction/Transportation (54%) followed by Processing/Manufacturing/Utilities (14.2%) and Sales & Service (8.8%)
- OR1 Clients participated in an average of 24 clinic days
- The most common injury type treated was Sprains/Strains/Tears (81.4%), followed by fracture (7.1%)
- The most common injury area seen was the Lumbar Spine/Sacrum (36.3%); followed by Multiple Areas (13.3%) and Shoulder (12.4%)

How Satisfied and Included Did They Feel?

- 94.3% was the overall Client satisfaction score
- 96.6% of Clients would recommend Back in Motion to a friend
- 96.3% of Clients felt that the facilities were easy to access
- 95.4% of Clients felt prepared for the services received
- 93.8% of Clients felt included in the services received

How Did We Help?

- 92.8% of Clients were fit to return to work upon program completion
- 67.6% of Clients were working at program end with:
 - 80% of those working full-time in the pre-accident job or in a new job; and
 - 20% of those still on GRTW or working with modified duties

Did you participate in an OR1 Program?

Your feedback helps us improve our services. Please take a few moments to tell us how we did today!

Program: WorkSafeBC OR1



“The whole team was great. Everyone acknowledged you as they walked by and made me feel comfortable.”

~Coquitlam, May 2022

“Hannah really was huge In My recovery process making sure I was healing not just taking me though the movements and she really made sure I understood.”

~North Van, June 2022

“Bell was great in listening and providing additional info on other exercises and strengthening training.”

~Surrey, June 2022

“Savanna, she was amazing easy to talk to and listens to you when having a conversation. Was extremely helpful in any help I needed.”

~Surrey, Apr 2022

“Kudos to all the friendly staff and their professionalism in dealing with their clients. Thank you!”

~Coquitlam, Apr 2022

Helping
people
work.

Helping
people
live.