



BACK in MOTION

OR2 (Abbotsford, Coquitlam, North Vancouver, Richmond, Surrey,
Surrey-Newton, Vancouver) | Jan - Mar 2022

How Did We Do?

In Quarter 1, 174 Clients completed the OR2 Program.

Who Did We Serve?

- The average age of OR2 Clients was 46, ranging from 22 to 73 years old
- The most common industry was Trades/Construction/Transportation (44.9%), followed by Health (23.2%), Processing/Manufacturing/Utilities (11.4%) and Sales & Service (10.3%)
- OR2 Clients participated in an average of 33 clinic days
- The most common type of injury seen was Sprains/Strains/Tears (80.5%), followed by Fracture (4.3%)
- The most common injury area treated was Lumbar Spine/Sacrum (28.7%) followed by Shoulder (22.2%) and Multiple Areas (18.4%)

How Satisfied and Included Did They Feel?

- 94% was the overall Client satisfaction score
- 97.9% of Clients would recommend Back in Motion to a friend
- 92.7% of Clients felt that the facilities were easy to access
- 93.9% of Clients felt prepared for the services received
- 95.3% of Clients felt included in the services received

How Did We Help?

- 93.1% of Clients were fit to return to work upon program completion
- 48.9% were working at program end with:
 - 81.2% of those working full-time in the pre-accident job, or working in modified duties (such as reduced or altered hours) or in a new job; and
 - 18.8% were still on a GRTW

Did you participate in an OR2 Program?

Your feedback helps us improve our services. Please take a few moments to tell us how we did today!

Program: WorkSafeBC OR2



"I really appreciated Luis and his helpfulness in addressing some concerns I had regarding my recovery."
-Abbotsford, Jan 2022

"Jason and Jeff were very supportive and encouraging. Sara was great."
-Coquitlam, Mar 2022

"Princess and Christian are very pleasant and always ready to help. Jackie is always ready to offer tips and suggestions. Sherry was very accommodating."
-North Van, Mar 2022

"Everyone in the team, asking how my progress are, and they are always there to answer whatever questions I have."
-Richmond, Feb 2022

"All the staff on my team made my program better by helping accommodate my concern for covid."
-Newton, Jan 2022

Helping
people
work.

Helping
people
live.