



BACK in MOTION

OR2 (Abbotsford, Coquitlam, North Vancouver, Richmond, Surrey, Surrey-Newton, Vancouver, Victoria) | Apr-Jun 2021

How Did We Do?

In Quarter 2, 234 Clients completed the OR2 Program.

Who Did We Serve?

- The average age of OR2 Clients was 45, ranging from 20 to 69 years old
- The most common industry was Trades/Construction/Transportation (45.1%), followed by Health (19.6%), Sales & Service (18.7%) and Processing/Manufacturing/Utilities (7.7%)
- OR2 Clients participated in an average of 37 clinic days
- The most common type of injury seen was Sprains/Strains/Tears (80.8%)
- The most common Injury Area treated was Lumbar Spine/Sacrum (26.4%), followed by Multiple Areas (25.5%) and Shoulder (20.8%)

How Satisfied and Included Did They Feel?

- 94.1% was the overall Client satisfaction score
- 94.6% of Clients would recommend Back in Motion to a friend
- 93.9% of Clients felt that the facilities were easy to access
- 94.2% of Clients felt prepared for the services received
- 95.7% of Clients felt included in the services received

How Did We Help?

- 92.3% of Clients were fit to return to work upon program completion
- 45.3% were working at program end with:
 - 53.8% of those working full-time in the pre-accident job or in a new job
 - 19.8% of those working in modified duties (such as reduced or altered hours)

"All I worked with were amazing"

-Abbotsford, Jun 2021

"Franz and Heather informed me of everything I needed to do and ... zoom exercises was awesome"

-Coquitlam, Jun 2021

"Everyone I worked with was very personable, informative and supportive throughout my time in the OR2 program"

-North Van, Apr 2021

"All involved went above and beyond. I was apprehensive at first but quickly calmed by the process and the care shown"

-Richmond, Apr 2021

"Everyone was very helpful. They cleared all my doubts and helped me a lot with my safely return to work"

-Surrey, May 2021

"Each team member offer hints and alternatives to my program so I can be able to continue in a home atmosphere!"

-Vancouver, May 2021

Helping
people
work.

Helping
people
live.