



How Did We Do?

In Quarter 1, 32 Clients completed the PCMP program.

Who Did We Serve?

- The average age of PCMP Clients was 43, ranging from 21 to 71 years old
- The most common industry Clients worked in were:
 - Trades/Construction/Transportation (25.9%)
 - Social Sciences/ Education (25.9%)
 - Sales & Service (18.5%)
- The average total program duration was 91 business days (about 4 ½ months)

How Satisfied and Included Did They Feel?

- 96.8% was the overall Client satisfaction score
- 100% of Clients would recommend Back in Motion to a friend
- 98.1% of Clients felt that the facilities were easy to access
- 96.4% of Clients felt prepared for the services received
- 100% of Clients felt included in the services received

How Did We Help?

- 87.5% of Clients were fit to return to work at program end
- At program end, 71.8% of Clients were working with:
 - 78.2% working in the pre-accident job full-time or a new job
 - 21.7% working in a modified version of the pre-accident job, such as reduced or altered hours of duties or still on a GRTW

Did you know?

Your feedback helps us improve how we deliver our programs and services. Complete a survey any time you have something to share. It takes about 4 minutes to complete.

Location: **Surrey - Newton**
Program: **WorkSafeBC PCMP**



*“Everyone in my care plan was amazing.”
-June 2022*

*“From the very first day to this morning, my last, Stacy has giving me 110% of herself to make sure I felt included, encouraged and cared for; That my concussion does not define me and I am strong enough to get through this. She has seen me at my very worst, my very weakest and carried me so gracefully through it with the most encouraging words and actions. She never quits.”
-May 2022*

*“This program was a game changer for me. I highly recommend for clients with a history of concussions. The staff and program were amazing and so caring. I'll miss them so much.”
-June 2022*

Helping people work.

Helping people live.