



BACK in MOTION

OR2 (Abbotsford, Coquitlam, North Vancouver, Richmond, Surrey,
Surrey-Newton, Vancouver) | Jul - Sep 2022

How Did We Do?

In Quarter 3, 165 Clients completed the OR2 Program.

Who Did We Serve?

- The average age of OR2 Clients was 48, ranging from 19 to 68 years old
- The most common industry was Trades/Construction/Transportation (42.4 %), followed by Health (18.2%) and Sales & Service (16.4%)
- OR2 Clients participated in an average of 27 clinic days
- The most common type of injury seen was Sprains/Strains/Tears (86.7%), followed by Fracture (9.1%)
- The most common injury area treated was Lumbar Spine/Sacrum (25.5%) followed by Shoulder (23.6%) and Multiple Areas (18.2%)

How Satisfied and Included Did They Feel?

- 94.8% was the overall Client satisfaction score
- 96.6% of Clients would recommend Back in Motion to a friend
- 94.9% of Clients felt that the facilities were easy to access
- 92.9% of Clients felt prepared for the services received
- 95.5% of Clients felt included in the services received

How Did We Help?

- 86.7% of Clients were fit to return to work upon program completion
- 45.5% were working at program end with:
 - 47.3% of those working full-time in the pre-accident job, working in modified duties (such as reduced or altered hours), working in a new job, or attending school; and
- Of those not working at program end, 34.4% were not working for unrelated reasons such as chose not to work, attending school, or no job to return to.

Did you participate in an OR2 Program?

Your feedback helps us improve our services. Please take a few moments to tell us how we did today!

Program: WorkSafeBC OR2



“They all were very professional and helpful. In particular my physiotherapist Louis was exceptional very knowledgeable and thorough, certainly one of the best health professionals I have ever known.”
-Abbotsford, Aug 2022

“My team was wonderful! Sarah, Anthony and Franz. A big shout out to Saransh for his everyday support!”
-Coquitlam, Aug 2022

“Every member on my team Harvinder, Silvana, Sid and Anita went out of there way too get me answers and help me through my program and path to recovery!”
-Surrey, Jul 2022

“The atmosphere is very positive and supportive.”
-Vancouver, Aug 2022

Helping
people
work.

Helping
people
live.