



How Did We Do?

In Quarter 3, 53 Clients completed the PCMP program.

Who Did We Serve?

- The average age of PCMP Clients was 45, ranging from 21 to 68 years old
- The most common industry Clients worked in were:
 - Trades/Construction/Transportation (28.9%)
 - Social Sciences/ Education (19.2%)
 - Health (15.4%)
- The average total program duration was 86 business days (about 4 months)

How Satisfied and Included Did They Feel?

- 91.1% was the overall Client satisfaction score
- 100% of Clients would recommend Back in Motion to a friend
- 92.3% of Clients felt that the facilities were easy to access
- 89% of Clients felt prepared for the services received
- 92% of Clients felt included in the services received

How Did We Help?

- 69.8% of Clients were fit to return to work at program end
- At program end, 52.8% of Clients were working with:
 - 60.7% working in the pre-accident job full-time or a new job
 - 39.3% working in a modified version of the pre-accident job, such as reduced or altered hours of duties or still on a GRTW

Did you know?

Your feedback helps us improve how we deliver our programs and services. Complete a survey any time you have something to share. It takes about 4 minutes to complete.

Location: **Surrey - Newton**
Program: **WorkSafeBC PCMP**



*“Stacy is amazing! So friendly and helpful. Always positive.”
-July 2022*

*“Honestly the whole team went above and beyond, from reception to different practitioners. Stacy, Chelsea, Jani and Adri really went the extra mile in making me feel safe and supported. I would not have made such progress without their knowledge and expertise.”
-July 2022*

*“Kuljit, Stacy, Sandya, Yun, David all went above and beyond and helped in my recovery.”
-August 2022*

*“I was nervous coming in to this program and they immediately put my concerns to rest.”
-September 2022*

Helping people work.

Helping people live.